## FORM NL-37-CLAIMS DATA UNITED INDIA INSURANCE COMPANY LIMITED

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Upto the quarter ending: 31.12.2023 No. of claims only

SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineerin g	Aviation	Crop Insurance	Other segments **	Miscellaneo us	Total
1	Claims O/S at the beginning of the period	2,991	2,185	356	2,541	56,296	1,61,366	2,17,662	4,10,962	3,689	49	4,14,700	1,172	1,528	2,565	60	-	-	4,823	6,48,042
2	Claims reported during the period	4,737	4,670	290	4,960	3,73,415	36,465	4,09,880	26,26,850	13,307	189	26,40,346	796	530	5,045	39	4,88,769	1	44,598	35,99,700
	(a) Booked During the period	4,439	4,476	285	4,761	3,67,769	33,173	4,00,942	26,15,241	12,593	188	26,28,022	743	492	4,885	36	4,88,769	1	37,628	35,70,717
	(b) Reopened during the Period	298	194	5	199	5,646	3,292	8,938	11,609	714	1	12,324	53	38	160	3	-	1	6,970	28,983
	(c) Other Adjustment (to be specified)							-	-	-	-	-	-		-			-	-	
3	Claims Settled during the period	2,007	2,936	162	3,098	3,10,151	35,511	3,45,662	22,44,878	10,176	110	22,55,164	325	309	3,083	5	4,88,769	-	34,889	31,33,311
	(a) paid during the period	2,007	2,936	162	3,098	3,10,151	35,511	3,45,662	22,44,878	10,176	110	22,55,164	325	309	3,083	5	4,88,769	-	34,889	31,33,311
	(b)Other Adjustment ( to be specified)																			
4	Claims Repudiated during the period	1,103	1,158	57	1,215	16,523	10,447	26,970	2,68,975	2,166	1	2,71,142	155	119	1,143	2	-	-	5,905	3,07,754
	Other Adjustment ( to be specified)  Claims closed without payment	146	117	21	138	1,374	1,225	2,599	370	103	-	473	19	16	88	19		•	487	3,985
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period																			
	Less than 3months	1,287	741	76	817	74,766	9,510	84,276	2,79,942		98	2,81,489	242	49	1,230	7	-	-	3,622	3,73,019
	3 months to 6 months	784	581	47	628	13,927	8,217	22,144	67,278	1,168	20	68,466	116	101	792	3	-	-	1,630	94,664
	6months to 1 year	795	490	42	532	7,857	15,188	23,045	62,075	774	1	62,850	220	116	676	8	-	-	973	89,215
	1year and above	1,606	832	241	1,073	5,113	1,17,733	1,22,846	1,14,294	1,160	8	1,15,462	882	1,357	598	30	-	-	1,915	2,45,769

Upto the quarter ending 31.12.2023

												(Amount in Rs. Lakhs)								
SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineerin g	Aviation	Crop Insurance	Other segments **	Miscellaneo us	Total
1	Claims O/S at the beginning of the period	2,47,247	25,219	57,600	82,819	51,967	9,25,945	9,77,912	98,802	29,206	31	1,28,038	3,701	11,133	77,218	15,472	28,925	-	29,112	16,01,577
2	Claims reported during the period	1,71,286	19,201	3,219	22,420	1,80,083	2,10,587.4	3,90,670	7,41,766	23,825	480	7,66,071	1,606	7,823	53,501	3,855	22,838	-	30,130	14,70,200
	(a) Booked During the period	1,65,771	18,468	3,191	21,658	1,72,852	1,94,976	3,67,829	7,36,300	19,934	447	7,56,681	1,453	7,614	53,120	3,482	22,838	-	27,305	14,27,751
	(b) Reopened during the Period	5,515	734	28	761	7,230	15,611	22,841	5,465	3,891	33	9,390	153	209	380	373	-	-	2,826	42,449
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-		-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	64,714	10,026	1,913	11,939	1,14,642	2,74,714	3,89,356	5,64,872	29,331	96	5,94,299	1,480	1,555	14,898	1,243	22,838	-	16,529	
	(a) paid during the period	64,714	10,026	1,913	11,939	1,14,642	2,74,714	3,89,356	5,64,872	29,331	96	5,94,299	1,480	1,555	14,898	1,243	22,838	-	16,529	11,18,852
	(b)Other Adjustment ( to be specified)																			-
4	Claims Repudiated during the period	10,925	4,799	365	5,164	9,631	25,177	34,808	40,669	-4,267	11	36,414	172	1,491	6,086	36	-	-	5,498	1,00,594
	Other Adjustment ( to be specified)  1)Claims Closed without payment	-3,826	198	122	319	377	3,272	3,650	8,880	-468	-	8,412	4	2	20	-12,032	-	-	83	-3,369
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period																			
	Less than 3months	76,194	2,938	1,043	3,981	39,567	60,793	1,00,360	58,511	4,138	214	62,864	322	894	13,749	1,051	58,049	-	5,581	3,23,044
	3 months to 6 months	26,939	2,529	1,167	3,696	14,346	52,735	67,080	8,800	8,597	64	17,462	261	4,324	10,519	55	175	-	6,131	1,36,643
	6months to 1 year	52,996	2,566	1,581	4,147	12,220	98,246	1,10,467	64,609	3,745	0	68,354	504	1,844	19,456	637	-	-	6,719	2,65,123
	1year and above	1,47,763	15,308	55,362	70,670	9,499	7,23,234	7,32,733	10,691	5,555	38	16,284	2,724	9,256	51,435	4,329	-	-	15,127	10,50,320

Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves